

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G. No: 259/2019-20/Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

M/s.ATC Telecom Infra Structure Pvt. Ltd.,
ATC India, 4th Floor,
1-8-304-307/381/344,
SP Road, Gowra Plaza,
Begumpet,
Secunderabad .

Complainant

AND

1. Assistant Accounts Officer/ERO/Tadipatri CCO
2. Deputy Executive Engineer/O/Tadipatri CCO
3. Executive Engineer/O/Gooty

Respondents

ORDER

1. Sri. A. Gopaiah, authorised signatory of M/s. ATC Telecom Infra structure Pvt. Ltd. presented a complaint before the forum stating that in the month of August '19 they have received CC bill for an amount of Rs. 24,150/- towards exceeding of load from 15 KW to 25 KW. But their connected load to the grid did not exceed 15 KW. Hence they requested for revision of wrong billing.
2. Respondent No.3 submitted his written submission to the forum wherein he stated that an additional load case was registered vide case No. DPE/GTY/TDPC/2654/17 Dt: 02.01.2017 for 10 KW load over the 15 KW contracted load and the total load on the service was 25 KW. The assessment amount was Rs.24,150/- . The same was included in the CC bill in the month of 07/2018 and the load was enhanced from 15 KW to 25 KW by adjusting the amount through TCA payments taken from the CC bill payment on dt: 20.09.2018. The AEE/O/P.Pappuru inspected the complainant service and submitted a report that the complainant is having only 5 KW connected load and requested to with

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draw the additional load case. Accordingly the FAO for the additional load case was issued for Nil amount and the case was withdrawn. The connected load of the complainant service was derated from 25 KW to 15 KW and the assessed amount of Rs.24,150/- was withdrawn vide RJ No.05/02-2020 .

3. Complainant when contacted over phone by the staff of the forum on 15.02.2020 at 12.40 P.M. he expressed his satisfaction in resolving the grievance.
4. In as much as the grievance of the complainant was resolved by respondents the complaint is disposed off in favour of the complainant.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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